Technical Guide for accessing https://tender.telangana.gov.in

Minimum Hardware and Software requirements

User Workstation Requirements

Hardware Requirements

- ➢ A system with minimum Dual core / Core 2Duo Processor.
- ➢ 3 GB RAM or above.
- ➢ 10 GB HDD or above recommended.
- ➢ Ethernet based Network Interface.
- ➢ Modem or mode of connecting Internet for web based users.
- ➢ Workable input and output devices.
- ➢ UPS for power backup.

Software Requirements

Windows based operating system –Win.8, Win.8.1 and Win.10.

For Best viewing: Web browser –

- ➢ Internet Explorer 11
- ➢ Mozilla Firefox 47 or above recommended.
- ➢ Chrome 55 and above versions

Connectivity

- ➢ Connect to the Internet via Dial UP Modem or any other mode (ISDN Modem / Cable connection / Leased line etc.)
- ➢ Open the Web Browser and type https://tender.telangana.gov.in
- ➢ Click on Tender Login and follow the link
- ➢ Or to access Tender site https://tender.telangana.gov.in

Trouble Shooting

If you are not able to open the Tender site do the following

- ✓ Check your Internet connectivity.
- ✓ Open the properties box of the internet connection (double click the icon on the status bar of your machine)
- ✓ Keep this window open on your desktop and try to open the site
- ✓ https://tender.telangana.gov.in again. Monitor the "bytes in" and "bytes out" section in the properties window of your Internet connection. If there are no changes try to open any other site and see the difference, if still there are no changes in the bytes send and receive which means your Internet connection is hanged. Kindly disconnect your connection and reconnect your Internet connection.
- ✓ If you are able to openhttps://tender.telangana.gov.in and not able to open the Tender login page check if your machine is behind the proxy or any other firewall. If so ask your administrator to enable the secure connection on the proxy as Tender site is a secure site (https).
- ✓ In case of slow connectivity tohttps://tender.telangana.gov.in - check the speed of your Internet connection, which you are getting currently. Contact your ISP if desirable speed is not available.
- ✓ Clear the Cache of your temporary internet files (open your browser -> Tools -> Internet Options -> General -> Temporary Internet files section)
- ✓ Run the virus scan periodically.
- ✓ In case of any query please call us at our Helpdesk.